

I believe that Snap Telecommunications will offer an important and vastly improved service and a better videophone. Their new phone will offer advanced calling features such as call waiting and caller id, and the quality and speed are far superior to existing Video Relay Services. Snap Telecommunications is a true phone company and should be allowed to participate. If the FCC wants VRS to become more equal, provide better service, and utilize superior new technologies, Snap should be approved as soon as possible.